



# APPLICATION Note

**TELECOM SOLUTIONS FOR THE 21ST CENTURY**

**Information Library**

January 30, 2009

## Low-Cost Information Library Allows Callers to Direct Themselves to Routine Information

Viking products can be combined to create an information library to provide routine information to callers. This can be as simple as the RAD-1A and DVA-2WA to provide a stand alone recorded message on a telephone line (up to 7.5 minutes long). A DVA-500A and FAXJ-1000 can be combined to assemble a 3 message stand alone library with the option of speaking to a live person. An ACA-1A automated attendant behind a PABX, Key system or Centrex allows callers to direct themselves to up to 9 informational messages, the receptionist or any other extension within the system.

<http://www.vikingelectronics.com>

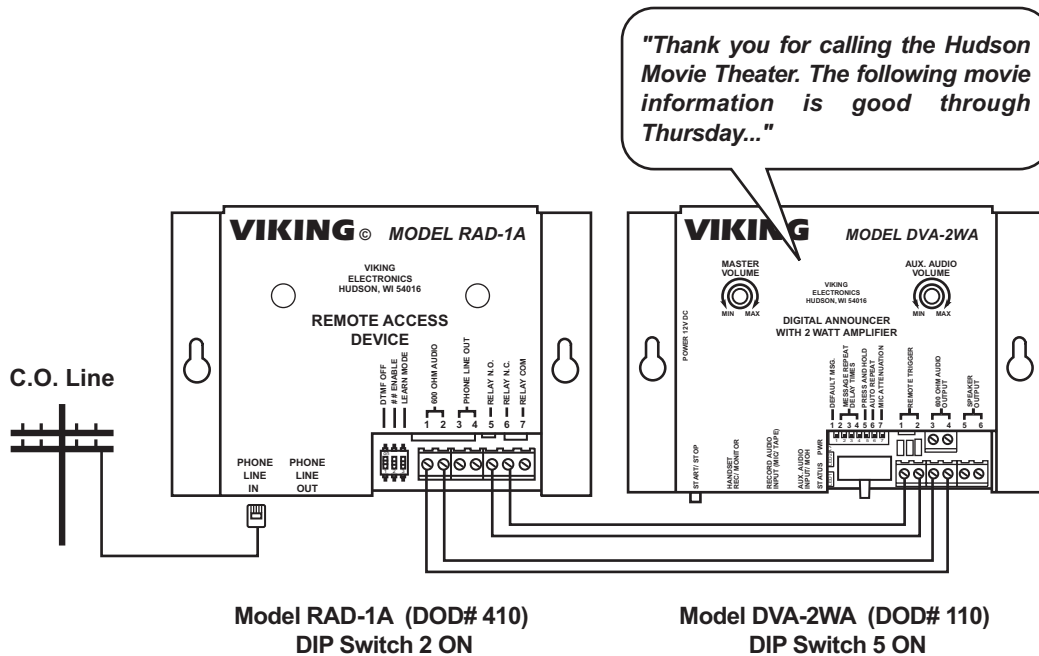
Phone... 715.386.8861

Made in the U.S.A.

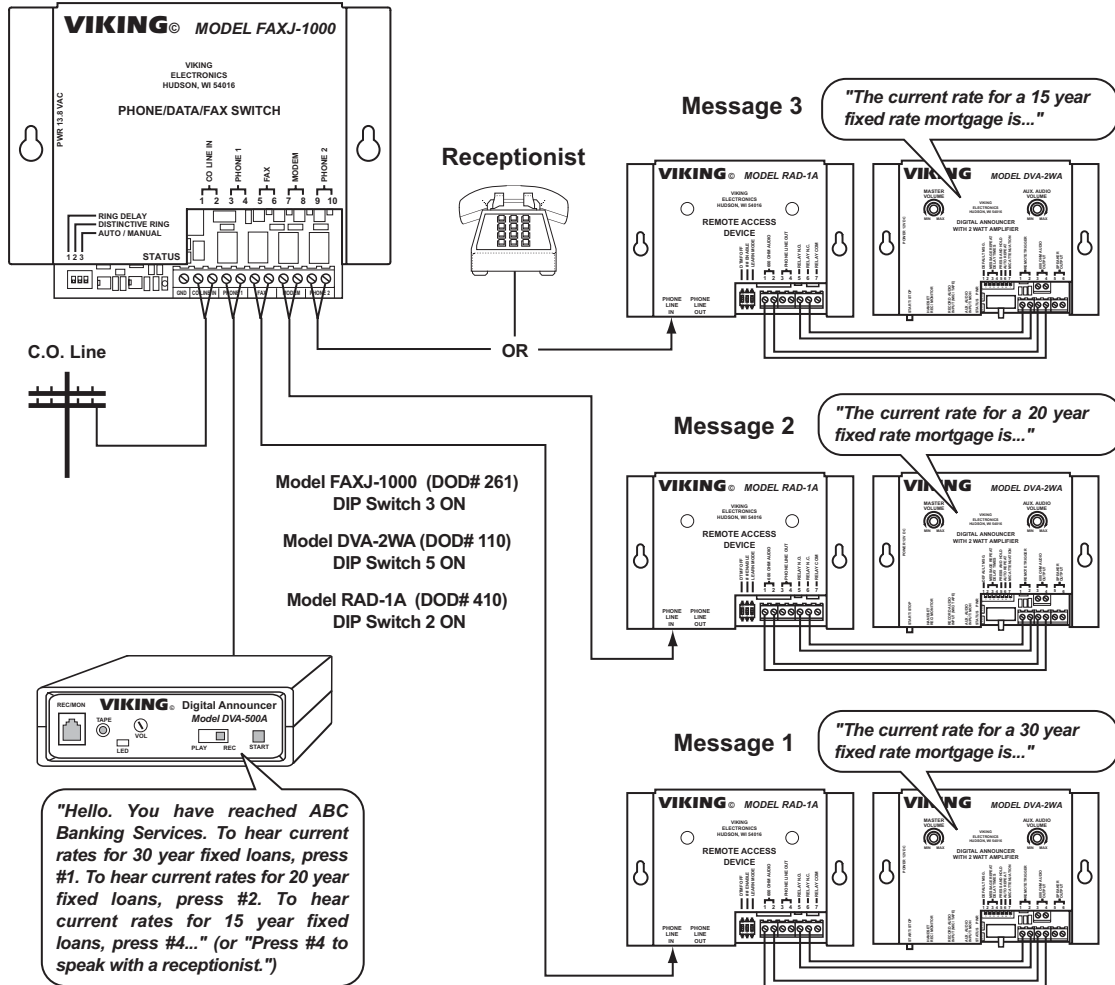
[info@vikingelectronics.com](mailto:info@vikingelectronics.com)

## Installation

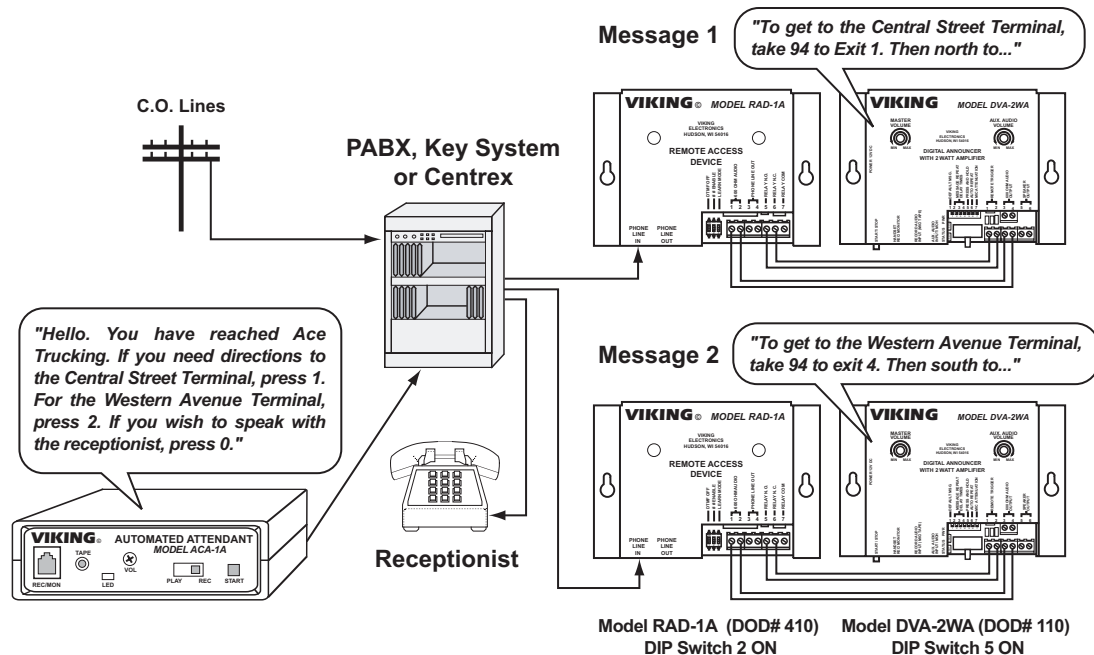
### A. "Stand Alone" Application - Single Message



## B. Stand Alone Application - Multiple Messages



## C. Behind PABX, Key System or Centrex Application - Multiple Messages



Due to the dynamic nature of the product design, the information contained in this document is subject to change without notice. Viking Electronics, and its affiliates and/or subsidiaries assume no responsibility for errors and omissions contained in this information. Revisions of this document or new editions of it may be issued to incorporate such changes.