



TECHNICAL Practice

TELECOM SOLUTIONS FOR THE 21ST CENTURY

D-Series

Name Directories

December 29, 2016

Add an Attractive Directory to Your Apartment or Office Complex



Viking's vandal-resistant directories are an easily installed, high-quality line of display. Designed specifically to compliment newly installed or existing secure-building entry systems. All models feature both weather and vandal resistant construction.

The **D-Series** directories are durably constructed from 18 gauge brushed stainless steel to perfectly match the style and function of Viking's stainless steel phones.

Features

- Economical
- Attractive
- Durable stainless steel finish
- Easily installed over drywall or masonry surfaces with supplied hardware
- Low profile (3/8")
- Vandal and weather resistant
- Modular system (add additional capacity at any time)
- Lexan plastic window

Applications

- Use with Viking's **K-1900-3** multi-tenant entry system (Fax Back Document 312)
- Apartment buildings
- Business directories
- Care facilities
- Schools and institutions
- Public areas

Specifications

Dimensions: See chart below

Name Card Dimensions: 3.75" (95mm) wide

Shipping Weight: 3 lbs (1.36 Kg)

Included Hardware: (2) #10 x 1.5" wood screws with tamper resistant Torx T-25 heads, (1) T-25 Torx bit

Model	Dimensions	# of Names
D6	3" x 4.25" (76mm x 108mm)	6
D10	4.75" x 4.25" (121mm x 108mm)	10
D22	7.75" x 4.25" (197mm x 108mm)	22
D32	10.75" x 4.25" (273mm x 108mm)	32
D44	13.75" x 4.25" (350mm x 108mm)	44
D56	16.75" x 4.25" (425mm x 108mm)	56

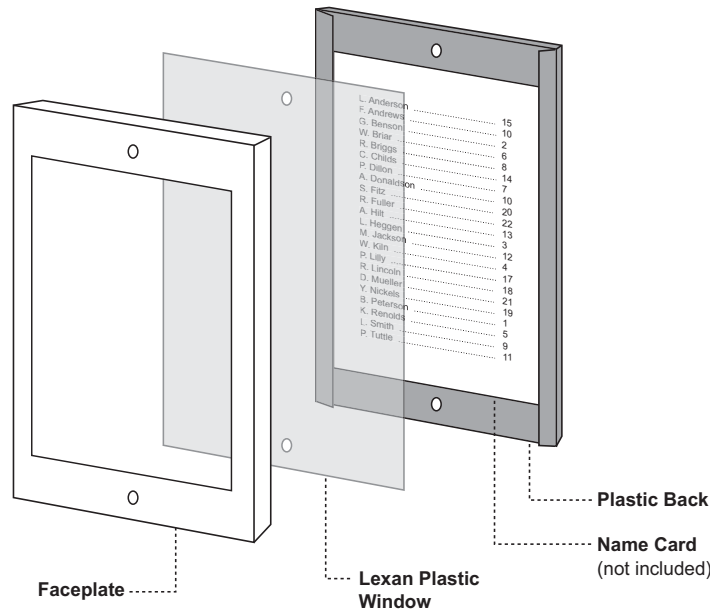
Phone...715.386.8861

info@vikingelectronics.com

http://www.vikingelectronics.com

Installation

Step 1.	Peel the protective covering off of the faceplate.
Step 2.	Peel the protective covering off of BOTH sides of the lexan plastic window.
Step 3.	Slide the name card (not included) into the slots on each side of the black plastic back.
Step 4.	Place the clear plastic window into the back of the name directory. Then place the black plastic back with the names showing through the plastic window, into the back of the name directory.
Step 5.	Making sure to align the holes, use (2) #10 Torx head screws (included) to mount the name directory to the surface.



Warranty

IF YOU HAVE A PROBLEM WITH A VIKING PRODUCT, PLEASE CONTACT: VIKING TECHNICAL SUPPORT AT (715) 386-8666

Our Technical Support Department is available for assistance Monday through Friday 8am - 5pm central time. So that we can give you better service, before you call please:

1. Know the model number, the serial number and what software version you have (see serial label).
2. Have your Technical Practice in front of you.
3. It is best if you are on site.

RETURNING PRODUCT FOR REPAIR

The following procedure is for equipment that needs repair:

1. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (RA) number. The customer MUST have a complete description of the problem, with all pertinent information regarding the defect, such as options set, conditions, symptoms, methods to duplicate problem, frequency of failure, etc.
2. Packing: Return equipment in original box or in proper packing so that damage will not occur while in transit. Static sensitive equipment such as a circuit board should be in an anti-static bag, sandwiched between foam and individually boxed. All equipment should be wrapped to avoid packing material lodging in or sticking to the equipment. Include ALL parts of the equipment. C.O.D. or freight collect shipments cannot be accepted. Ship cartons prepaid to:
Viking Electronics, 1531 Industrial Street, Hudson, WI 54016
3. Return shipping address: Be sure to include your return shipping address inside the box. We cannot ship to a PO Box.
4. RA number on carton: In large printing, write the R.A. number on the outside of each carton being returned.

RETURNING PRODUCT FOR EXCHANGE

The following procedure is for equipment that has failed out-of-box (within 10 days of purchase):

1. Customer must contact Viking's Technical Support at 715-386-8666 to determine possible causes for the problem. The customer MUST be able to step through recommended tests for diagnosis.
2. If the Technical Support Product Specialist determines that the equipment is defective based on the customer's input and troubleshooting, a Return Authorization (R.A.) number will be issued. This number is valid for fourteen (14) calendar days from the date of issue.
3. After obtaining the R.A. number, return the approved equipment to your distributor, referencing the R.A. number. Your distributor will then replace the product over the counter at no charge. The distributor will then return the product to Viking using the same R.A. number.
4. **The distributor will NOT exchange this product without first obtaining the R.A. number from you. If you haven't followed the steps listed in 1, 2 and 3, be aware that you will have to pay a restocking charge.**

TWO YEAR LIMITED WARRANTY

Viking warrants its products to be free from defects in the workmanship or materials, under normal use and service, for a period of two years from the date of purchase from any authorized Viking distributor. If at any time during the warranty period, the product is deemed defective or malfunctions, return the product to Viking Electronics, Inc., 1531 Industrial Street, Hudson, WI., 54016. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (R.A.) number.

This warranty does not cover any damage to the product due to lightning, over voltage, under voltage, accident, misuse, abuse, negligence or any damage caused by use of the product by the purchaser or others. This warranty does not cover non-EWP products that have been exposed to wet or corrosive environments. This warranty does not cover stainless steel surfaces that have not been properly maintained.

NO OTHER WARRANTIES. VIKING MAKES NO WARRANTIES RELATING TO ITS PRODUCTS OTHER THAN AS DESCRIBED ABOVE AND DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

EXCLUSION OF CONSEQUENTIAL DAMAGES. VIKING SHALL NOT, UNDER ANY CIRCUMSTANCES, BE LIABLE TO PURCHASER, OR ANY OTHER PARTY, FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL OR EXEMPLARY DAMAGES ARISING OUT OF OR RELATED TO THE SALE OR USE OF THE PRODUCT SOLD HEREUNDER.

EXCLUSIVE REMEDY AND LIMITATION OF LIABILITY. WHETHER IN AN ACTION BASED ON CONTRACT, TORT (INCLUDING NEGLIGENCE OR STRICT LIABILITY) OR ANY OTHER LEGAL THEORY, ANY LIABILITY OF VIKING SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT, OR AT VIKING'S OPTION, REFUND OF THE PURCHASE PRICE AS THE EXCLUSIVE REMEDY AND ANY LIABILITY OF VIKING SHALL BE SO LIMITED.

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Product Support Line...715.386.8666

Fax Back Line...715.386.4345

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