Add an Attractive Directory to Your Apartment or Office Complex

Viking’s vandal-resistant directories are an easily installed, high-quality line of display. Designed specifically to compliment newly installed or existing secure-building entry systems. All models feature both weather and vandal resistant construction.

The **D-Series** directories are durably constructed from 18 guage brushed stainless steel to perfectly match the style and function of Viking’s stainless steel phones.

### Features
- Economical
- Attractive
- Durable stainless steel finish
- Easily installed over drywall or masonry surfaces with supplied hardware
- Low profile (3/8”)
- Vandal and weather resistant
- Modular system (add additional capacity at any time)
- Lexan plastic window

### Applications
- Use with Viking’s **K-1900-3** multi-tenant entry system (Fax Back Document 312)
- Apartment buildings
- Business directories
- Care facilities
- Schools and institutions
- Public areas

### Specifications

**Dimensions:** See chart below  
**Name Card Dimensions:** 3.75” (95mm) wide  
**Shipping Weight:** 3 lbs (1.36 Kg)  
**Included Hardware:** (2) #10 x 1.5” wood screws with tamper resistant Torx T-25 heads, (1) T-25 Torx bit

<table>
<thead>
<tr>
<th>Model</th>
<th>Dimensions</th>
<th># of Names</th>
</tr>
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<tbody>
<tr>
<td>D6</td>
<td>3” x 4.25” (76mm x 108mm)</td>
<td>6</td>
</tr>
<tr>
<td>D10</td>
<td>4.75” x 4.25” (121mm x 108mm)</td>
<td>10</td>
</tr>
<tr>
<td>D22</td>
<td>7.75” x 4.25” (197mm x 108mm)</td>
<td>22</td>
</tr>
<tr>
<td>D32</td>
<td>10.75” x 4.25” (273mm x 108mm)</td>
<td>32</td>
</tr>
<tr>
<td>D44</td>
<td>13.75” x 4.25” (350mm x 108mm)</td>
<td>44</td>
</tr>
<tr>
<td>D56</td>
<td>16.75” x 4.25” (425mm x 108mm)</td>
<td>56</td>
</tr>
</tbody>
</table>

Phone...715.386.8861  
info@vikingelectronics.com  
http://www.vikingelectronics.com
**Installation**

<table>
<thead>
<tr>
<th>Step</th>
<th>Instructions</th>
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</thead>
<tbody>
<tr>
<td>Step 1.</td>
<td>Peel the protective covering off of the faceplate.</td>
</tr>
<tr>
<td>Step 2.</td>
<td>Peel the protective covering off of BOTH sides of the lexan plastic window.</td>
</tr>
<tr>
<td>Step 3.</td>
<td>Slide the name card (not included) into the slots on each side of the black plastic back.</td>
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<tr>
<td>Step 4.</td>
<td>Place the clear plastic window into the back of the name directory. Then place the black plastic back with the names showing through the plastic window, into the back of the name directory.</td>
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<tr>
<td>Step 5.</td>
<td>Making sure to align the holes, use (2) #10 Torx head screws (included) to mount the name directory to the surface.</td>
</tr>
</tbody>
</table>

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**Warranty**

IF YOU HAVE A PROBLEM WITH A VIKING PRODUCT, PLEASE CONTACT: VIKING TECHNICAL SUPPORT AT (715) 386-8666

Our Technical Support Department is available for assistance Monday through Friday 8 am – 5 pm central time. So that we can give you better service, before you call please:

1. Know the model number, the serial number and what software version you have (see serial label).
2. Have your Technical Practice in front of you.
3. It is best if you are on site.

RETURNING PRODUCT FOR REPAIR

The following procedure is for equipment that needs repair:

1. Customer must contact Viking’s Technical Support Department at 715-386-8666 to obtain a Return Authorization (R.A.) number. The customer MUST have a complete description of the problem, with all pertinent information regarding the defect, such as options set, conditions, symptoms, methods to duplicate problem, frequency of failure, etc.
2. Packing: Return equipment in original box or in proper packing so that damage will not occur while in transit. Static sensitive equipment such as a circuit board should be in an anti-static bag, sandwiched between foam and individual boxes. All equipment should be wrapped to avoid packing material lodging in or sticking to the equipment. Include ALL parts of the equipment, C.O.D. or freight collect shipments cannot be accepted. Ship cartons prepaid to: Viking Electronics, 1531 Industrial Street, Hudson, WI 54016
3. Return shipping address: Be sure to include your return shipping address inside the box. We cannot ship to a P.O. Box.
4. R.A. number on carton: In large printing, write the R.A. number on the outside of each carton being returned.

RETURNING PRODUCT FOR EXCHANGE

The following procedure is for equipment that has failed out-of-box (within 10 days of purchase):

1. Customer must contact Viking’s Technical Support at 715-386-8666 to determine possible causes for the problem. The customer MUST be able to step through recommended tests for diagnosis.
2. If the Technical Support Product Specialist determines that the equipment is defective based on the customer’s input and troubleshooting, a Return Authorization (R.A.) number will be issued. This number is valid for fourteen (14) calendar days from the date of issue.
3. After obtaining the R.A. number, return the approved equipment to your distributor, referencing the R.A. number. Your distributor will then replace the product over the counter at no charge. The distributor will then return the product to Viking using the same R.A. number.
4. The distributor will NOT exchange this product without first obtaining the R.A. number from you. If you haven’t followed the steps listed in 1, 2 and 3, be aware that you will have to pay a restocking charge.

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**Product Support Line...715.386.8666**

**Fax Back Line...715.386.4345**

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